

## **EXHIBIT A**



tw telecom holdings, llc, on behalf of itself and its affiliates

Account Number 401412

Invoice Number: 09490904

Bill Date: January 10, 2016

## NEED ASSISTANCE?

For Customer Care or  
24-hour Maintenance:  
(800) 829-0420To Pay or View Your Bill Online  
or Enroll in Auto Bill Pay, go to  
<https://customerportal.twtelecom.com>

NARCO FREEDOM NETWORK  
ATTN: 17921  
250 GRAND CONCOURSE  
BRONX, NY 10451

A BALANCE DUE, PAYMENTS, ADJUSTMENTS

Balance Due From a Previous Statement	\$42,952.41
Payments	(\$0.00)

**TOTAL Balance Due For Section A****\$42,952.41**CURRENT MONTH ACCOUNT CHARGES SUMMARY

B Integrated Service Bundles	\$20,290.84
E Internet & Data	\$1,185.45
G Late Payment, Installation and Other Charges	\$322.15

**TOTAL For The Current Month****\$21,798.44****TOTAL Balance Due From Section A****\$42,952.41****TOTAL Amount Due Please Pay By 2/9/16****\$64,750.85**Thank you for choosing **tw telecom**.

If you would like to restrict **tw telecom** from using your service information to market further services to you, please register your request by faxing the attached request form at the end of this invoice.

Please detach and return this remittance portion with your check in the enclosed envelope.



Account Number: 401412 Invoice Number: 09490904

NARCO FREEDOM NETWORK

Bill Date: January 10, 2016

Due Date: February 09, 2016

**Amount Due: \$64,750.85**

If payment by Check, please include your Account Number

Amount Paid: \_\_\_\_\_

Check box for address change and complete form on reverse  
**tw telecom**  
PO BOX 910182  
DENVER, CO 80291-0182

**EXHIBIT A**

160110 00000009490904 00000000000000401412 1 2 00006475085 7

Information such as billing contact numbers, email addresses and payment information is posted on this page.

## Invoice for Telecom Services

### Your Rights as a Customer:

- **Professionalism**...our employees have the finest skills, training and tools to assist you
- **Courtesy**...from everyone you meet or have contact with
- **Efficiency**...we'll get it right the first time
- **Flexibility**...products and services to help you meet your goals
- **Simplicity**...we're easy to do business with

### How To Pay Your Bill Online – Payable in U.S. Currency:

To view and pay your invoice online, just register for MyBilling at <https://customerportal.twtelecom.com>. Click on the "Not Registered" button in the Secure Sign-In box and once registered, simply click on the "Pay Now" button from the MyBilling page for convenient, secure, online payment.

### You May Also Choose To Mail Your Payment:

1. Note your account number on your check. Your account number is a 2 to 7 digit number located on the remittance portion of your statement.
2. Place your payment in the return envelope with the detachable remittance portion located on the bottom of Page 1.
3. Mail your payment to:

**tw telecom**  
PO BOX 910182  
DENVER, CO 80291-0182

### Credit/Collections

For credit and collection inquiries, e-mail details to [Collection/CreditGroup@twtelecom.com](mailto:Collection/CreditGroup@twtelecom.com). Basic Local Voice Service may not be disconnected as long as the charges for those services (see Section C Basic Service) are paid in full. Please contact your state regulatory commission for any unresolved issues.

For a complete list of state regulatory commission contact information, visit our website at <http://www.twtelecom.com/support-information/legal-information/>.

### Other Important Information

Charges for Voice Service Packages shared among multiple physical locations will be allocated equally to each physical location. For more details on Shared Voice Services Billing or for information on Bundled Services allocation percentages, visit our website at <http://www.twtelecom.com/support-information/legal-information/policies-procedures/>. A tax detail report is available on MyPortal at <https://customerportal.twtelecom.com/Login.aspx>

### What is the Cost Recovery Fee?

A Cost Recovery Fee allows Level 3 to recover regulatory fees and expenses incurred by Level 3 such as FCC regulatory fees, federal regulatory fees to fund programs, various State Public Utilities Commission (PUC) fees, various state business licenses, and various state annual regulatory fees.

### Address Change Request

Account Number \_\_\_\_\_

Company Name \_\_\_\_\_

Billing Contact Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

County \_\_\_\_\_ Country \_\_\_\_\_

Phone (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

E-mail \_\_\_\_\_

### Go Green

We are all concerned about the impact we have on our environment. You can receive a more summarized invoice which will help us to reduce our paper and ink usage and make your invoices more manageable. We'll still have your call detail on MyBilling. To register, just go to **MyPortal** at <https://customerportal.twtelecom.com>.



**A. BALANCE DUE, PAYMENTS, ADJUSTMENTS**

Balance Due From a Previous Statement	\$42,952.41
Payments	
	<u>Total Payments</u>
	<u>\$0.00</u>
Adjustment(s)	
	<u>Total Adjustments</u>
	<u>\$0.00</u>
	<u><b>TOTAL AMOUNT DUE FOR SECTION A</b></u>
	<u><b>\$42,952.41</b></u>

**B. INTEGRATED SERVICES BUNDLES**

Service Location: 269217  
Name: NARCO FREEDOM NETWORK  
Address: 3418 34TH ST, LONG ISLAND CITY, NY, 11106

Type of Service	PON	Charge From & To	Quantity	Amount
VPN Service		01/10/16 - 02/09/16	1	\$2,504.56
Port 100Mbps		01/10/16 - 02/09/16	1	\$0.00
VPN Premium IntraState 100Mbps		01/10/16 - 02/09/16	1	\$0.00
<u>TOTAL Service Location: 269217</u>				<u><b>\$2,504.56</b></u>

Service Location: 269218  
Name: NARCO FREEDOM NETWORK  
Address: 561 COURT ST, BROOKLYN, NY, 11231

Type of Service	PON	Charge From & To	Quantity	Amount
VPN Service		01/10/16 - 02/09/16	1	\$2,504.56
Port 100Mbps		01/10/16 - 02/09/16	1	\$0.00
VPN Premium IntraState 100Mbps		01/10/16 - 02/09/16	1	\$0.00
<u>TOTAL Service Location: 269218</u>				<u><b>\$2,504.56</b></u>

Service Location: 274335  
Name: NARCO FREEDOM NETWORK  
Address: 60 HUDSON ST, NEW YORK, NY, 10013

Type of Service	PON	Charge From & To	Quantity	Amount
VPN Service		01/10/16 - 02/09/16	1	\$3,757.25
Port 1Gbps		01/10/16 - 02/09/16	1	\$0.00
VPN Premium IntraState 1Gbps		01/10/16 - 02/09/16	1	\$0.00
<u>TOTAL Service Location: 274335</u>				<u><b>\$3,757.25</b></u>

Service Location: 269208  
Name: NARCO FREEDOM NETWORK  
Address: 477 WILLIS AVE, BRONX, NY, 10455

Type of Service	PON	Charge From & To	Quantity	Amount
VPN Service		01/10/16 - 02/09/16	1	\$1,088.51
Port 100Mbps		01/10/16 - 02/09/16	1	\$0.00
VPN Premium IntraState 100Mbps		01/10/16 - 02/09/16	1	\$0.00
Assured Connect Broadband 3M		01/10/16 - 02/09/16	1	\$0.00
<u>TOTAL Service Location: 269208</u>				<u><b>\$1,088.51</b></u>

Service Location: 269212  
Name: NARCO FREEDOM NETWORK  
Address: 368 E 148TH ST, BRONX, NY, 10455

Type of Service	PON	Charge From & To	Quantity	Amount
VPN Service		01/10/16 - 02/09/16	1	\$2,504.56
Port 100Mbps		01/10/16 - 02/09/16	1	\$0.00
VPN Premium Intrastate 100Mbps		01/10/16 - 02/09/16	1	\$0.00
<u>TOTAL Service Location: 269212</u>				<u>\$2,504.56</u>

Service Location: 269215  
Name: NARCO FREEDOM NETWORK  
Address: 324 E 149TH ST, BRONX, NY, 10451

Type of Service	PON	Charge From & To	Quantity	Amount
VPN Service		01/10/16 - 02/09/16	1	\$1,653.03
Port 100Mbps		01/10/16 - 02/09/16	1	\$0.00
VPN Premium Intrastate 10Mbps		01/10/16 - 02/09/16	1	\$0.00
<u>TOTAL Service Location: 269215</u>				<u>\$1,653.03</u>

Service Location: 269216  
Name: NARCO FREEDOM NETWORK  
Address: 528 MORRIS AVE, BRONX, NY, 10451

Type of Service	PON	Charge From & To	Quantity	Amount
VPN Service		01/10/16 - 02/09/16	1	\$1,653.03
Port 100Mbps		01/10/16 - 02/09/16	1	\$0.00
VPN Premium Intrastate 10Mbps		01/10/16 - 02/09/16	1	\$0.00
<u>TOTAL Service Location: 269216</u>				<u>\$1,653.03</u>

Service Location: 269219  
Name: NARCO FREEDOM NETWORK  
Address: 250 GRAND CONCOURSE, BRONX, NY, 10451

Type of Service	PON	Charge From & To	Quantity	Amount
VPN Service		01/10/16 - 02/09/16	1	\$2,504.56
Port 100Mbps		01/10/16 - 02/09/16	1	\$0.00
VPN Premium Intrastate 100Mbps		01/10/16 - 02/09/16	1	\$0.00
<u>TOTAL Service Location: 269219</u>				<u>\$2,504.56</u>

TOTAL Charges Without Tax For Section B \$18,170.06

Taxes, Governmental Surcharges & Fees

State GRT Surcharge (184a)	\$75.65
State GRT Surcharge (186e)	\$516.76
County Excise Tax	\$474.02
MCTD Surcharge - Gross Receipts	\$25.83
MCTD Surcharge - Telecom Excise	\$120.01

Total Taxes, Governmental Surcharges & Fees

Other Surcharges & Fees

Franchise Fee \$908.51

Total Other Surcharges & Fees \$908.51

Total Taxes, Surcharges & Fees For Section B \$2,120.78

TOTAL CHARGES FOR SECTION B \$20,290.84

**E. INTERNET & DATA**

Service Location: 269217

Name: NARCO FREEDOM NETWORK

Address: 3418 34TH ST, LONG ISLAND CITY, NY, 11106

Type of Service	PON	Charge From & To	Quantity	Amount
Managed CPE 15-100M Adtran		01/10/16 - 02/09/16	1	\$52.50
Enhanced Management		01/10/16 - 02/09/16	1	\$31.50
<b>TOTAL Service Location: 269217</b>				<b>\$84.00</b>

Service Location: 269218

Name: NARCO FREEDOM NETWORK

Address: 561 COURT ST, BROOKLYN, NY, 11231

Type of Service	PON	Charge From & To	Quantity	Amount
Managed CPE 15-100M Adtran		01/10/16 - 02/09/16	1	\$52.50
Enhanced Management		01/10/16 - 02/09/16	1	\$31.50
<b>TOTAL Service Location: 269218</b>				<b>\$84.00</b>

Service Location: 274335

Name: NARCO FREEDOM NETWORK

Address: 60 HUDSON ST, NEW YORK, NY, 10013

Type of Service	PON	Charge From & To	Quantity	Amount
Enhanced Management		01/10/16 - 02/09/16	1	\$31.50
Managed CPE 150-1G Cisco		01/10/16 - 02/09/16	1	\$510.00
<b>TOTAL Service Location: 274335</b>				<b>\$541.50</b>

Service Location: 269208

Name: NARCO FREEDOM NETWORK

Address: 477 WILLIS AVE, BRONX, NY, 10455

Type of Service	PON	Charge From & To	Quantity	Amount
Managed CPE 15-100M Adtran		01/10/16 - 02/09/16	1	\$52.50
Enhanced Management		01/10/16 - 02/09/16	1	\$31.50
<b>TOTAL Service Location: 269208</b>				<b>\$84.00</b>

Service Location: 269212

Name: NARCO FREEDOM NETWORK

Address: 368 E 148TH ST, BRONX, NY, 10455

Type of Service	PON	Charge From & To	Quantity	Amount
Managed CPE 15-100M Adtran		01/10/16 - 02/09/16	1	\$52.50
Enhanced Management		01/10/16 - 02/09/16	1	\$31.50
<b>TOTAL Service Location: 269212</b>				<b>\$84.00</b>

Service Location: 269215

Name: NARCO FREEDOM NETWORK

Address: 324 E 149TH ST, BRONX, NY, 10451

Type of Service	PON	Charge From & To	Quantity	Amount
Managed CPE 2-10M Adtran		01/10/16 - 02/09/16	1	\$52.50
Enhanced Management		01/10/16 - 02/09/16	1	\$31.50
<b>TOTAL Service Location: 269215</b>				<b>\$84.00</b>

Service Location: 269216

Name: NARCO FREEDOM NETWORK

Address: 528 MORRIS AVE, BRONX, NY, 10451

Type of Service	PON	Charge From & To	Quantity	Amount
Managed CPE 2-10M Adtran		01/10/16 - 02/09/16	1	\$52.50
Enhanced Management		01/10/16 - 02/09/16	1	\$31.50
		<b>TOTAL Service Location: 269216</b>		<b>\$84.00</b>

Service Location: 269219

Name: NARCO FREEDOM NETWORK

Address: 250 GRAND CONCOURSE, BRONX, NY, 10451

Type of Service	PON	Charge From & To	Quantity	Amount
Managed CPE 15-100M Adtran		01/10/16 - 02/09/16	1	\$52.50
Enhanced Management		01/10/16 - 02/09/16	1	\$31.50
		<b>TOTAL Service Location: 269219</b>		<b>\$84.00</b>
		<b>TOTAL Charges Without Tax For Section E</b>		<b>\$1,129.50</b>
		<b>Taxes, Governmental Surcharges &amp; Fees</b>		
		State GRT Surcharge (184a)		\$3.50
		State GRT Surcharge (186e)		\$23.86
		County Excise Tax		\$21.88
		MCTD Surcharge - Gross Receipts		\$1.18
		MCTD Surcharge - Telecom Excise		\$5.53
		<b>Total Taxes, Governmental Surcharges &amp; Fees</b>		<b>\$55.95</b>
		<b>Total Taxes, Surcharges &amp; Fees For Section E</b>		<b>\$55.95</b>
		<b>TOTAL CHARGES FOR SECTION E</b>		<b>\$1,185.45</b>

#### G. LATE PAYMENT, INSTALLATION AND OTHER CHARGES

Late Payment Charge		\$322.15
	<b>TOTAL Charges Without Tax For Section G</b>	<b>\$322.15</b>
	<b>TOTAL CHARGES FOR SECTION G</b>	<b>\$322.15</b>



1025 Eldorado Blvd., Broomfield, CO 80021

Invoices Pg. 8 of 27

**Invoice**

Page 1 of 10

Billing Account Number	<b>401412</b>
Invoice Number	42270610
Payment Due	March 18, 2016
Invoice Date	February 17, 2016

NARCO FREEDOM NETWORK  
250 GRAND CONCOURSE  
BRONX NY 10451

**How to reach Customer Care:**  
**(800) 829-0420 Option 3**  
**Billing@level3.com**

**Level 3 appreciates your business!**

We're committed to making it easy to do business with us. Learn how you can manage your Level 3 services and account online, anytime using the MyLevel3<sup>SM</sup> customer portal: [customerportal.level3.com](http://customerportal.level3.com).

**Save Paper Today! Go Paperless!**

Set your **Paperless Billing** option in the MyLevel3 portal:  
**Billing > Invoice Management > Setup**  
(may take 2 cycles to take effect).

**Bill-At-A-Glance**

Previous Statement Balance	64,751.23
Payments	0.00
Credits/Adjustments	(0.38)
Amount Past Due	64,750.85
Current Charges	25,309.69
Finance Charges	966.44
<b>Total Amount Due</b>	<b>USD</b> <b>91,026.98</b>

*Thank you for choosing Level 3 for your telecommunication needs. Should you have any questions about your invoice, contact our Billing Department at 1-877-2LEVEL3. Level 3 is committed to delivering a superior service experience and we look forward to doing business with you.*

**News You Can Use**

Your newly formatted invoice and MyLevel3 customer portal's Invoice Management tool have arrived!

- Your billing cycle day is now the 17th.
- This invoice includes 7 days proration.
- Online payments for this and future invoices must be made in the MyLevel3 portal only.

For more updates, see the MyLevel3 portal help system (Billing topic) and these webinar recordings:

- Invoice Management: <http://cc.callinfo.com/play?id=gx0uf2>
- MyLevel3 Portal Overview: <http://cc.callinfo.com/play?id=durism>

For invoice questions, contact us at Customer Care or through the MyLevel3 Customer Portal.

**WIRE TRANSFER INFORMATION:**

Pay your bill online at: [customerportal.level3.com](http://customerportal.level3.com)

Level 3 Communications, LLC  
PO Box 910182  
Denver, CO 80291-0182

**Remittance - We appreciate your business!**

Name	NARCO FREEDOM NETWORK
Billing Account Number	401412 1
Invoice Number	42270610
Payment Due	<b>March 18, 2016</b>

<b>Total Amount Due</b>	<b>USD</b>	<b>91,026.98</b>
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Amount Enclosed:

<input type="text"/>					
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- Detach and enclose this portion with your payment
- Make check payable to Level 3 Communications, LLC
- Write the invoice number on the check
- Mail check to address noted in this Remittance section

**1. What is PICC?**

PICC can also be called Carrier Line Charge. The Federal Communications Commission (FCC) mandated that all long distance companies pay the local telephone company a monthly PICC on most of your telephone lines. This charge is passed to you and may increase or decrease from time to time.

**2. What is the Federal Universal Service Fund Surcharge?**

Federal Universal Service Fund Surcharge is the recovery of the amount due to the Federal Universal Service Fund. Universal service is a Federal Communications Commission (FCC) program designed to ensure affordable access to telecommunications services to low-income customers, rural areas, school and libraries, and rural healthcare facilities. The Federal Universal Service fund was established by Congress in order to promote and encourage telecommunications infrastructure and service availability nationwide. All telecommunications providers that offer interstate and international voice and data, private line, directory assistance and other regulated services in the United States are required by the FCC to contribute on an equitable and nondiscriminatory basis to the Federal Universal Service Fund.

**3. What is the Cost Recovery Fee?**

A Cost Recovery Fee allows Level 3 to recover regulatory fees and expenses incurred by Level 3 such as FCC regulatory fees, federal regulatory fees to fund programs, various State Public Utilities Commission (PUC) fees, various state business licenses, and various state annual regulatory fees.

**4. What is the Property Surcharge?**

A Property Surcharge allows Level 3 to recover a portion of the property tax it pays to state and local jurisdictions.

**5. What is the MyLevel3 Customer Portal?**

The MyLevel3 Customer Portal provides you with convenient and secure billing options. You can:

- View, download and analyze your Level 3 invoices
- Pay your invoices easily online with the option to set up recurring payments
- Submit and manage billing inquiries, disputes and requests
- Create standard and custom reports
- "Go green" by turning off your paper invoice

Not a current Portal user? Visit [customerportal.level3.com](http://customerportal.level3.com) for more information on how to register. For any questions related to the Portal, email [PortalAccess@level3.com](mailto:PortalAccess@level3.com) or call 1-877-8LEVEL3.

**6. When is my invoice available on MyLevel3 Customer Portal?**

You can view your invoice in MyLevel3 Customer Portal approximately 3 to 5 days after your Invoice Date. Your Invoice Date is shown on the top right corner of your invoice.

**7. What is a Prorate?**

Some products and services are billed one month in advance. If you sign up for one of these services in the middle of your billing period, your charges for that time period will be less than a full month's charge. This partial month charge is called a prorate.

**8. When is my invoice due?**

Your invoice is due upon receipt unless payment terms are specifically identified in your Master Services Agreement. If the total amount is not paid on time, your account is considered past due. Failure to pay a past due amount is considered a material breach of contract and may result in suspension of service and subsequent termination of your service contract.

**Level (3) Communications, LLC is a disregarded entity for U.S. federal tax purposes into Level 3 Financing, Inc. Federal Tax Id 47-0735805**

**9. How will credits appear on my invoice?**

Credits will appear in the Credits section of the invoice. Credits are identified with brackets surrounding the amount.

**10. What is a Payphone Surcharge?**

The Payphone Surcharge compensates the payphone owner for the use of their phones. This surcharge is mandated by the FCC and applies to all completed calls placed from a payphone when using toll-free numbers or any similar access codes. These calls are identified with a "H" next to the call amount in the Usage Detail section.

**11. What is a Minimum Usage Charge?**

A Minimum Usage Charge is the difference between your monthly usage guarantee, as agreed upon in your Service Contract, and your monthly usage plus applicable monthly recurring charges. This charge will only appear on your invoice if your monthly usage falls below your monthly usage guarantee.

**12. How do I submit a dispute?**

If you have any questions or concerns about your invoice, please contact the Billing Inquiry Department at 1-877-2LEVEL3 or through the MyLevel3 Customer Portal (<https://mylevel3.net>). Level 3 must be notified and receive a written explanation for the disputed charges within 30 days of the due date. The written explanation of the dispute must include the following information:

- Account name and number
- Date of invoice
- Amount of disputed charges
- Type of disputed charges
- Reason charges are being disputed

Upon our receipt of such notification and written explanation, we will begin investigating the reason the charges are being disputed. Any unpaid charges will accrue late fees and the settlement of the late fees will be addressed upon the resolution of the disputed charges.

**13. How do I submit a disconnect request?**

Customer initiated disconnect requests can be submitted through MyLevel3 Customer Portal at: <http://customerportal.level3.com> or <http://www1.level3.com/disco/disco.html>

The service(s) you request to be disconnected will have an estimated Bill Stop Date of 30 days from the received date of the request unless the requested date is greater than 30 days from the received date or your contract states otherwise. Any subsequent requests for assistance or questions can be emailed directly to [disconnects@level3.com](mailto:disconnects@level3.com).

**14. How do I use the Telecommunication Relay Service (TRS)?**

To utilize the TRS system, simply dial 711. For additional information, consult the FCC website: <http://www.fcc.gov/cgb/dro/trs.html>

**Level 3 Communications Canada Co. Tax ID: GST/HST#: 84539 3941 RT**

**0001 QST#: 1214162918**

**Global Crossing Telecommunications- Canada, Ltd Tax ID: GST/HST#:**

**10109 3532 QST#: 1002929054**

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## NARCO FREEDOM NETWORK

## CHARGE SUMMARY

Recurring Charges	23,657.47
Non-Recurring Charges	0.00
Usage Charges	0.00
Taxes, Fees and Surcharges	1,652.22
<b>Total Current Charges USD*</b>	<b>25,309.69</b>

\*Total Current Charges USD excludes finance charges

## AGING

Current	25,309.69
0-30 Days	21,798.51
31-60 Days	21,798.51
61-90 Days	22,120.27
Over 90 Days	0.00
<b>Amount Due</b>	<b>91,026.98</b>

## OUTSTANDING BALANCE

Invoice Date	Invoice Number	Invoice Amount	Credits/Adjustments	Payments	Finance Charges	Total Amount Due USD
Nov 10, 2015	8816523	21,476.36	(0.38)	0.00	644.29	22,120.27
Dec 10, 2015	9062652	21,476.36	0.00	0.00	322.15	21,798.51
Jan 10, 2016	9490904	21,476.36	0.00	0.00	322.15	21,798.51
Jan 26, 2016	STMTCR-012616-003	(0.38)	0.00	0.38	0.00	0.00
	342					
Feb 17, 2016	42270610	25,309.69	0.00	0.00	0.00	25,309.69
		89,738.39	(0.38)	0.38	1,288.59	91,026.98

## CURRENT MONTH CREDITS

Invoice # Service ID	Service Date Description	Ticket Number/Reason Code	Amount	Taxes, Fees, Surcharges	Total
	Jan 27, 2016 STMTCR-012616-003342		(0.38)	0.00	(0.38)
<b>Total Credits</b>			<b>(0.38)</b>	<b>0.00</b>	<b>(0.38)</b>

## TAXES, FEES AND SURCHARGES

	Federal / International	State	County	City	Other	Total
<b>Fees and Surcharges</b>						
State and Local Surcharges	0.00	595.99	702.12	0.00	0.00	1,298.11
Franchise Cost Recovery	0.00	0.00	354.11	0.00	0.00	354.11
<b>Total Fees and Surcharges</b>	<b>0.00</b>	<b>595.99</b>	<b>1,056.23</b>	<b>0.00</b>	<b>0.00</b>	<b>1,652.22</b>
<b>Total Taxes, Fees and Surcharges</b>	<b>0.00</b>	<b>595.99</b>	<b>1,056.23</b>	<b>0.00</b>	<b>0.00</b>	<b>1,652.22</b>

## PRODUCT SUMMARY

Product		Amount	Taxes, Fees, Surcharges	Total
Converged Services	Recurring Charges	22,272.98	1,652.22	23,925.20
	<b>Total Converged Services</b>	<b>22,272.98</b>	<b>1,652.22</b>	<b>23,925.20</b>
Data Services	Recurring Charges	308.88	0.00	308.88
	<b>Total Data Services</b>	<b>308.88</b>	<b>0.00</b>	<b>308.88</b>
Internet Managed	Recurring Charges	1,075.61	0.00	1,075.61
	<b>Total Internet Managed</b>	<b>1,075.61</b>	<b>0.00</b>	<b>1,075.61</b>
<b>Total Current Charges</b>		<b>23,657.47</b>	<b>1,652.22</b>	<b>25,309.69</b>

## LOCATION SUMMARY

	Charge Type	Amount	Taxes, Fees, Surcharges	Total
<b>250 GRAND CONCOURSE, BRONX, NY</b>				
Converged Services	Recurring Charges	3,070.11	227.74	3,297.85
Data Services	Recurring Charges	38.61	0.00	38.61
Internet Managed	Recurring Charges	64.35	0.00	64.35
	<b>Total 250 GRAND CONCOURSE, BRONX, NY</b>	<b>3,173.07</b>	<b>227.74</b>	<b>3,400.81</b>
<b>324 E 149TH ST, BRONX, NY</b>				
Converged Services	Recurring Charges	2,026.29	150.31	2,176.60
Data Services	Recurring Charges	38.61	0.00	38.61
Internet Managed	Recurring Charges	64.35	0.00	64.35
	<b>Total 324 E 149TH ST, BRONX, NY</b>	<b>2,129.25</b>	<b>150.31</b>	<b>2,279.56</b>
<b>368 E 148TH ST, BRONX, NY</b>				
Converged Services	Recurring Charges	3,070.11	227.74	3,297.85



## NARCO FREEDOM NETWORK

## LOCATION SUMMARY

	Charge Type	Amount	Taxes, Fees, Surcharges	Total
Data Services	Recurring Charges	38.61	0.00	38.61
Internet Managed	Recurring Charges	64.35	0.00	64.35
<b>477 WILLIS AVE, BRONX, NY</b>	<b>Total 368 E 148TH ST, BRONX, NY</b>	<b>3,173.07</b>	<b>227.74</b>	<b>3,400.81</b>
Converged Services	Recurring Charges	1,334.30	98.99	1,433.29
Data Services	Recurring Charges	38.61	0.00	38.61
Internet Managed	Recurring Charges	64.35	0.00	64.35
<b>528 MORRIS AVE, BRONX, NY</b>	<b>Total 477 WILLIS AVE, BRONX, NY</b>	<b>1,437.26</b>	<b>98.99</b>	<b>1,536.25</b>
Converged Services	Recurring Charges	2,026.29	150.31	2,176.60
Data Services	Recurring Charges	38.61	0.00	38.61
Internet Managed	Recurring Charges	64.35	0.00	64.35
<b>561 COURT ST, BROOKLYN, NY</b>	<b>Total 528 MORRIS AVE, BRONX, NY</b>	<b>2,129.25</b>	<b>150.31</b>	<b>2,279.56</b>
Converged Services	Recurring Charges	3,070.11	227.74	3,297.85
Data Services	Recurring Charges	38.61	0.00	38.61
Internet Managed	Recurring Charges	64.35	0.00	64.35
<b>3418 34TH ST, LONG ISLAND CITY, NY</b>	<b>Total 561 COURT ST, BROOKLYN, NY</b>	<b>3,173.07</b>	<b>227.74</b>	<b>3,400.81</b>
Converged Services	Recurring Charges	3,070.11	227.74	3,297.85
Data Services	Recurring Charges	38.61	0.00	38.61
Internet Managed	Recurring Charges	64.35	0.00	64.35
<b>60 HUDSON ST, NEW YORK, NY</b>	<b>Total 3418 34TH ST, LONG ISLAND CITY, NY</b>	<b>3,173.07</b>	<b>227.74</b>	<b>3,400.81</b>
Converged Services	Recurring Charges	4,605.66	341.65	4,947.31
Data Services	Recurring Charges	38.61	0.00	38.61
Internet Managed	Recurring Charges	625.16	0.00	625.16
<b>Total Charges</b>		<b>23,657.47</b>	<b>1,652.22</b>	<b>25,309.69</b>

## NARCO FREEDOM NETWORK

### SERVICE LEVEL ACTIVITY

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
401412 27734831						
27734833	VPN Service	Converged Services Loc A: 60 HUDSON ST, NEW YORK, NY MRC Feb 17, 2016 - Mar 16, 2016	1	3,757.25	278.72	4,035.97
	VPN Service	Converged Services Loc A: 60 HUDSON ST, NEW YORK, NY MRC Feb 10, 2016 - Feb 16, 2016	1	848.41	62.93	911.34
27734835	Port 1Gbps	Converged Services Loc A: 60 HUDSON ST, NEW YORK, NY MRC Feb 17, 2016 - Mar 16, 2016	1	0.00	0.00	0.00
27735008	VPN Service	Converged Services Loc A: 477 WILLIS AVE, BRONX, NY MRC Feb 17, 2016 - Mar 16, 2016	1	1,088.51	80.75	1,169.26
	VPN Service	Converged Services Loc A: 477 WILLIS AVE, BRONX, NY MRC Feb 10, 2016 - Feb 16, 2016	1	245.79	18.24	264.03
27735009	Port 100Mbps	Converged Services Loc A: 477 WILLIS AVE, BRONX, NY MRC Feb 17, 2016 - Mar 16, 2016	1	0.00	0.00	0.00
27735016	Assured Connect Broadband 3M	Converged Services Loc A: 477 WILLIS AVE, BRONX, NY MRC Feb 17, 2016 - Mar 16, 2016	1	0.00	0.00	0.00
27735057	VPN Service	Converged Services Loc A: 368 E 148TH ST, BRONX, NY MRC Feb 17, 2016 - Mar 16, 2016	1	2,504.56	185.79	2,690.35
	VPN Service	Converged Services Loc A: 368 E 148TH ST, BRONX, NY MRC Feb 10, 2016 - Feb 16, 2016	1	565.55	41.95	607.50
27735063	Port 100Mbps	Converged Services Loc A: 368 E 148TH ST, BRONX, NY MRC Feb 17, 2016 - Mar 16, 2016	1	0.00	0.00	0.00
27735289	VPN Service	Converged Services Loc A: 324 E 149TH ST, BRONX, NY MRC Feb 17, 2016 - Mar 16, 2016	1	1,653.03	122.62	1,775.65
	VPN Service	Converged Services Loc A: 324 E 149TH ST, BRONX, NY MRC Feb 10, 2016 - Feb 16, 2016	1	373.26	27.69	400.95
27735290	Port 100Mbps	Converged Services Loc A: 324 E 149TH ST, BRONX, NY MRC Feb 17, 2016 - Mar 16, 2016	1	0.00	0.00	0.00

## NARCO FREEDOM NETWORK

### SERVICE LEVEL ACTIVITY

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
27735578	VPN Service	Converged Services	Loc A: 528 MORRIS AVE, BRONX, NY		Loc Z: 528 MORRIS AVE, BRONX, NY	
		MRC Feb 17, 2016 - Mar 16, 2016	1	1,653.03	122.62	1,775.65
27735584	VPN Service	Converged Services	Loc A: 528 MORRIS AVE, BRONX, NY		Loc Z: 3418 34TH ST, LONG ISLAND CITY, NY	
		MRC Feb 10, 2016 - Feb 16, 2016	1	373.26	27.69	400.95
27735960	Port 100Mbps	Converged Services	Loc A: 528 MORRIS AVE, BRONX, NY		Loc Z: 3418 34TH ST, LONG ISLAND CITY, NY	
		MRC Feb 17, 2016 - Mar 16, 2016	1	0.00	0.00	0.00
27735963	VPN Service	Converged Services	Loc A: 3418 34TH ST, LONG ISLAND CITY, NY		Loc Z: 3418 34TH ST, LONG ISLAND CITY, NY	
		MRC Feb 17, 2016 - Mar 16, 2016	1	2,504.56	185.79	2,690.35
27736103	VPN Service	Converged Services	Loc A: 3418 34TH ST, LONG ISLAND CITY, NY		Loc Z: 561 COURT ST, BROOKLYN, NY	
		MRC Feb 10, 2016 - Feb 16, 2016	1	565.55	41.95	607.50
27736132	Port 100Mbps	Converged Services	Loc A: 561 COURT ST, BROOKLYN, NY		Loc Z: 561 COURT ST, BROOKLYN, NY	
		MRC Feb 17, 2016 - Mar 16, 2016	1	0.00	0.00	0.00
27736276	VPN Service	Converged Services	Loc A: 250 GRAND CONCOURSE, BRONX, NY		Loc Z: 250 GRAND CONCOURSE, BRONX, NY	
		MRC Feb 17, 2016 - Mar 16, 2016	1	2,504.56	185.79	2,690.35
27736277	VPN Service	Converged Services	Loc A: 250 GRAND CONCOURSE, BRONX, NY		Loc Z: 250 GRAND CONCOURSE, BRONX, NY	
		MRC Feb 10, 2016 - Feb 16, 2016	1	565.55	41.95	607.50
27734833	Port 100Mbps	Converged Services	Loc A: 250 GRAND CONCOURSE, BRONX, NY		Loc Z: 60 HUDSON ST, NEW YORK, NY	
		MRC Feb 17, 2016 - Mar 16, 2016	1	0.00	0.00	0.00
<b>Total 27734831</b>				<b>22,272.98</b>	<b>1,652.22</b>	<b>23,925.20</b>
27734841	VPN Premium Intrastate 1Gbps	Converged Services	Loc A: 60 HUDSON ST, NEW YORK, NY		Loc Z: 60 HUDSON ST, NEW YORK, NY	
		MRC Feb 17, 2016 - Mar 16, 2016	1	0.00	0.00	0.00
27734849		Data Services	Loc A: 60 HUDSON ST, NEW YORK, NY			

## NARCO FREEDOM NETWORK

### SERVICE LEVEL ACTIVITY

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
27734850	Enhanced Management	MRC Feb 17, 2016 - Mar 16, 2016	1	31.50	0.00	31.50
	Enhanced Management	MRC Feb 10, 2016 - Feb 16, 2016	1	7.11	0.00	7.11
	<b>Internet Managed</b>		Loc A: 60 HUDSON ST, NEW YORK, NY			
	Managed CPE 150-1G Cisco	MRC Feb 17, 2016 - Mar 16, 2016	1	510.00	0.00	510.00
	Managed CPE 150-1G Cisco	MRC Feb 10, 2016 - Feb 16, 2016	1	115.16	0.00	115.16
<b>Total 27734833</b>				<b>663.77</b>	<b>0.00</b>	<b>663.77</b>
<b>27735008</b>						
27735011	<b>Converged Services</b>		Loc A: 477 WILLIS AVE, BRONX, NY		Loc Z: 477 WILLIS AVE, BRONX, NY	
	VPN Premium Intrastate 100Mbps	MRC Feb 17, 2016 - Mar 16, 2016	1	0.00	0.00	0.00
27735014	<b>Data Services</b>		Loc A: 477 WILLIS AVE, BRONX, NY			
	Enhanced Management	MRC Feb 17, 2016 - Mar 16, 2016	1	31.50	0.00	31.50
	Enhanced Management	MRC Feb 10, 2016 - Feb 16, 2016	1	7.11	0.00	7.11
27735015	<b>Internet Managed</b>		Loc A: 477 WILLIS AVE, BRONX, NY			
	Managed CPE 15-100M Adtran	MRC Feb 17, 2016 - Mar 16, 2016	1	52.50	0.00	52.50
	Managed CPE 15-100M Adtran	MRC Feb 10, 2016 - Feb 16, 2016	1	11.85	0.00	11.85
<b>Total 27735008</b>				<b>102.96</b>	<b>0.00</b>	<b>102.96</b>
<b>27735057</b>						
27735068	<b>Converged Services</b>		Loc A: 368 E 148TH ST, BRONX, NY		Loc Z: 368 E 148TH ST, BRONX, NY	
	VPN Premium Intrastate 100Mbps	MRC Feb 17, 2016 - Mar 16, 2016	1	0.00	0.00	0.00
27735073	<b>Data Services</b>		Loc A: 368 E 148TH ST, BRONX, NY			
	Enhanced Management	MRC Feb 17, 2016 - Mar 16, 2016	1	31.50	0.00	31.50
	Enhanced Management	MRC Feb 10, 2016 - Feb 16, 2016	1	7.11	0.00	7.11
27735074	<b>Internet Managed</b>		Loc A: 368 E 148TH ST, BRONX, NY			
	Managed CPE 15-100M Adtran	MRC Feb 17, 2016 - Mar 16, 2016	1	52.50	0.00	52.50
	Managed CPE 15-100M Adtran	MRC Feb 10, 2016 - Feb 16, 2016	1	11.85	0.00	11.85

## NARCO FREEDOM NETWORK

### SERVICE LEVEL ACTIVITY

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
<b>27735289</b>				<b>Total 27735057</b>	<b>102.96</b>	<b>0.00</b>
27735308	VPN Premium Intrastate 10Mbps	<b>Converged Services</b> Loc A: 324 E 149TH ST, BRONX, NY MRC Feb 17, 2016 - Mar 16, 2016	1	0.00	0.00	0.00
27735317	Enhanced Management	<b>Data Services</b> Loc A: 324 E 149TH ST, BRONX, NY MRC Feb 17, 2016 - Mar 16, 2016	1	31.50	0.00	31.50
	Enhanced Management	MRC Feb 10, 2016 - Feb 16, 2016	1	7.11	0.00	7.11
27735318	Managed CPE 2-10M Adtran	<b>Internet Managed</b> Loc A: 324 E 149TH ST, BRONX, NY MRC Feb 17, 2016 - Mar 16, 2016	1	52.50	0.00	52.50
	Managed CPE 2-10M Adtran	MRC Feb 10, 2016 - Feb 16, 2016	1	11.85	0.00	11.85
<b>27735578</b>				<b>Total 27735289</b>	<b>102.96</b>	<b>0.00</b>
27735598	VPN Premium Intrastate 10Mbps	<b>Converged Services</b> Loc A: 528 MORRIS AVE, BRONX, NY MRC Feb 17, 2016 - Mar 16, 2016	1	0.00	0.00	0.00
27735601	Enhanced Management	<b>Data Services</b> Loc A: 528 MORRIS AVE, BRONX, NY MRC Feb 17, 2016 - Mar 16, 2016	1	31.50	0.00	31.50
	Enhanced Management	MRC Feb 10, 2016 - Feb 16, 2016	1	7.11	0.00	7.11
27735602	Managed CPE 2-10M Adtran	<b>Internet Managed</b> Loc A: 528 MORRIS AVE, BRONX, NY MRC Feb 17, 2016 - Mar 16, 2016	1	52.50	0.00	52.50
	Managed CPE 2-10M Adtran	MRC Feb 10, 2016 - Feb 16, 2016	1	11.85	0.00	11.85
<b>27735960</b>				<b>Total 27735578</b>	<b>102.96</b>	<b>0.00</b>
27735988	VPN Premium Intrastate 100Mbps	<b>Converged Services</b> Loc A: 3418 34TH ST, LONG ISLAND CITY, NY MRC Feb 17, 2016 - Mar 16, 2016	1	0.00	0.00	0.00
27736014		<b>Data Services</b> Loc A: 3418 34TH ST, LONG ISLAND CITY, NY				

## NARCO FREEDOM NETWORK

### SERVICE LEVEL ACTIVITY

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
27736015	Enhanced Management	MRC Feb 17, 2016 - Mar 16, 2016	1	31.50	0.00	31.50
	Enhanced Management	MRC Feb 10, 2016 - Feb 16, 2016	1	7.11	0.00	7.11
	<b>Internet Managed</b>		Loc A: 3418 34TH ST, LONG ISLAND CITY, NY			
	Managed CPE 15-100M Adtran	MRC Feb 17, 2016 - Mar 16, 2016	1	52.50	0.00	52.50
	Managed CPE 15-100M Adtran	MRC Feb 10, 2016 - Feb 16, 2016	1	11.85	0.00	11.85
<b>Total 27735960</b>				<b>102.96</b>	<b>0.00</b>	<b>102.96</b>
27736103						
27736135	<b>Converged Services</b>		Loc A: 561 COURT ST, BROOKLYN, NY		Loc Z: 561 COURT ST, BROOKLYN, NY	
	VPN Premium Intrastate 100Mbps	MRC Feb 17, 2016 - Mar 16, 2016	1	0.00	0.00	0.00
	<b>Data Services</b>		Loc A: 561 COURT ST, BROOKLYN, NY			
	Enhanced Management	MRC Feb 17, 2016 - Mar 16, 2016	1	31.50	0.00	31.50
27736143	Enhanced Management	MRC Feb 10, 2016 - Feb 16, 2016	1	7.11	0.00	7.11
	<b>Internet Managed</b>		Loc A: 561 COURT ST, BROOKLYN, NY			
	Managed CPE 15-100M Adtran	MRC Feb 17, 2016 - Mar 16, 2016	1	52.50	0.00	52.50
	Managed CPE 15-100M Adtran	MRC Feb 10, 2016 - Feb 16, 2016	1	11.85	0.00	11.85
<b>Total 27736103</b>				<b>102.96</b>	<b>0.00</b>	<b>102.96</b>
27736276						
27736281	<b>Converged Services</b>		Loc A: 250 GRAND CONCOURSE, BRONX, NY		Loc Z: 250 GRAND CONCOURSE, BRONX, NY	
	VPN Premium Intrastate 100Mbps	MRC Feb 17, 2016 - Mar 16, 2016	1	0.00	0.00	0.00
	<b>Data Services</b>		Loc A: 250 GRAND CONCOURSE, BRONX, NY			
	Enhanced Management	MRC Feb 17, 2016 - Mar 16, 2016	1	31.50	0.00	31.50
27736285	Enhanced Management	MRC Feb 10, 2016 - Feb 16, 2016	1	7.11	0.00	7.11
	<b>Internet Managed</b>		Loc A: 250 GRAND CONCOURSE, BRONX, NY			
	Managed CPE 15-100M Adtran	MRC Feb 17, 2016 - Mar 16, 2016	1	52.50	0.00	52.50
	Managed CPE 15-100M Adtran	MRC Feb 10, 2016 - Feb 16, 2016	1	11.85	0.00	11.85

**NARCO FREEDOM NETWORK****SERVICE LEVEL ACTIVITY**

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
				Total 27736276	102.96	102.96
Total 401412	NARCO FREEDOM NETWORK			23,657.47	1,652.22	25,309.69



1025 Eldorado Blvd., Broomfield, CO 80021

Entered 05/03/17 14:05:55 Pg 18 of 27

**Invoice**

Page 1 of 10

Billing Account Number	401412
Invoice Number	42857813
Payment Due	April 16, 2016
Invoice Date	March 17, 2016

NARCO FREEDOM NETWORK  
250 GRAND CONCOURSE  
BRONX NY 10451

**How to reach Customer Care:**  
**(800) 829-0420 Option 3**  
**Billing@level3.com**

**Level 3 appreciates your business!**

We're committed to making it easy to do business with us.

Learn how you can manage your Level 3 services and account online, anytime using the MyLevel3<sup>SM</sup> customer portal: [customerportal.level3.com](http://customerportal.level3.com).

**Save Paper Today! Go Paperless!**

Set your **Paperless Billing** option in the MyLevel3 portal:

**Billing > Invoice Management > Setup**  
(may take 2 cycles to take effect).

**Bill-At-A-Glance**

Previous Statement Balance	91,026.98
Payments	0.00
Credits/Adjustments	0.00
Amount Past Due	91,026.98
Current Charges	20,647.43
Finance Charges	966.44
<b>Total Amount Due</b>	<b>USD</b> <b>112,640.85</b>

*Your invoice reflects an amount past due. If you have not already done so, please pay **total amount due** in accordance with your payment terms.*

**News You Can Use**

Effective February 1, 2016, tw telecom holdings, llc and its subsidiaries have changed their name to Level 3 Telecom.

Your newly formatted invoice and MyLevel3 customer portal's Invoice Management tool have arrived! Online payments for this and future invoices must be made in the MyLevel3 portal only. For more updates and webinar recordings, see the MyLevel3 portal help system (Billing topic). For invoice questions, contact us at Customer Care or through the MyLevel3 Customer Portal.



## WIRE TRANSFER INFORMATION:



Pay your bill online at: [customerportal.level3.com](http://customerportal.level3.com)

Level 3 Communications, LLC  
PO Box 910182  
Denver, CO 80291-0182

**Remittance - We appreciate your business!**

Name	NARCO FREEDOM NETWORK
Billing Account Number	401412 1
Invoice Number	42857813
Payment Due	<b>April 16, 2016</b>

<b>Total Amount Due</b>	<b>USD</b>	<b>112,640.85</b>
-------------------------	------------	-------------------

Amount Enclosed:

<input type="text"/>					
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- Detach and enclose this portion with your payment
- Make check payable to Level 3 Communications, LLC
- Write the invoice number on the check
- Mail check to address noted in this Remittance section


**1. What is PICC?**

PICC can also be called Carrier Line Charge. The Federal Communications Commission (FCC) mandated that all long distance companies pay the local telephone company a monthly PICC on most of your telephone lines. This charge is passed to you and may increase or decrease from time to time.

**2. What is the Federal Universal Service Fund Surcharge?**

Federal Universal Service Fund Surcharge is the recovery of the amount due to the Federal Universal Service Fund. Universal service is a Federal Communications Commission (FCC) program designed to ensure affordable access to telecommunications services to low-income customers, rural areas, school and libraries, and rural healthcare facilities. The Federal Universal Service fund was established by Congress in order to promote and encourage telecommunications infrastructure and service availability nationwide. All telecommunications providers that offer interstate and international voice and data, private line, directory assistance and other regulated services in the United States are required by the FCC to contribute on an equitable and nondiscriminatory basis to the Federal Universal Service Fund.

**3. What is the Cost Recovery Fee?**

A Cost Recovery Fee allows Level 3 to recover regulatory fees and expenses incurred by Level 3 such as FCC regulatory fees, federal regulatory fees to fund programs, various State Public Utilities Commission (PUC) fees, various state business licenses, and various state annual regulatory fees.

**4. What is the Property Surcharge?**

A Property Surcharge allows Level 3 to recover a portion of the property tax it pays to state and local jurisdictions.

**5. What is the MyLevel3 Customer Portal?**

The MyLevel3 Customer Portal provides you with convenient and secure billing options. You can:

- View, download and analyze your Level 3 invoices
- Pay your invoices easily online with the option to set up recurring payments
- Submit and manage billing inquiries, disputes and requests
- Create standard and custom reports
- "Go green" by turning off your paper invoice

Not a current Portal user? Visit [customerportal.level3.com](http://customerportal.level3.com) for more information on how to register. For any questions related to the Portal, email [PortalAccess@level3.com](mailto:PortalAccess@level3.com) or call 1-877-8LEVEL3.

**6. When is my invoice available on MyLevel3 Customer Portal?**

You can view your invoice in MyLevel3 Customer Portal approximately 3 to 5 days after your Invoice Date. Your Invoice Date is shown on the top right corner of your invoice.

**7. What is a Prorate?**

Some products and services are billed one month in advance. If you sign up for one of these services in the middle of your billing period, your charges for that time period will be less than a full month's charge. This partial month charge is called a prorate.

**8. When is my invoice due?**

Your invoice is due upon receipt unless payment terms are specifically identified in your Master Services Agreement. If the total amount is not paid on time, your account is considered past due. Failure to pay a past due amount is considered a material breach of contract and may result in suspension of service and subsequent termination of your service contract.

**Level (3) Communications, LLC is a disregarded entity for U.S. federal tax purposes into Level 3 Financing, Inc. Federal Tax Id 47-0735805**

**9. How will credits appear on my invoice?**

Credits will appear in the Credits section of the invoice. Credits are identified with brackets surrounding the amount.

**10. What is a Payphone Surcharge?**

The Payphone Surcharge compensates the payphone owner for the use of their phones. This surcharge is mandated by the FCC and applies to all completed calls placed from a payphone when using toll-free numbers or any similar access codes. These calls are identified with a "H" next to the call amount in the Usage Detail section.

**11. What is a Minimum Usage Charge?**

A Minimum Usage Charge is the difference between your monthly usage guarantee, as agreed upon in your Service Contract, and your monthly usage plus applicable monthly recurring charges. This charge will only appear on your invoice if your monthly usage falls below your monthly usage guarantee.

**12. How do I submit a dispute?**

If you have any questions or concerns about your invoice, please contact the Billing Inquiry Department at 1-877-2LEVEL3 or through the MyLevel3 Customer Portal (<https://mylevel3.net>). Level 3 must be notified and receive a written explanation for the disputed charges within 30 days of the due date. The written explanation of the dispute must include the following information:

- Account name and number
- Date of invoice
- Amount of disputed charges
- Type of disputed charges
- Reason charges are being disputed

Upon our receipt of such notification and written explanation, we will begin investigating the reason the charges are being disputed. Any unpaid charges will accrue late fees and the settlement of the late fees will be addressed upon the resolution of the disputed charges.

**13. How do I submit a disconnect request?**

Customer initiated disconnect requests can be submitted through MyLevel3 Customer Portal at: <http://customerportal.level3.com> or <http://www1.level3.com/disco/disco.html>

The service(s) you request to be disconnected will have an estimated Bill Stop Date of 30 days from the received date of the request unless the requested date is greater than 30 days from the received date or your contract states otherwise. Any subsequent requests for assistance or questions can be emailed directly to [disconnects@level3.com](mailto:disconnects@level3.com).

**14. How do I use the Telecommunication Relay Service (TRS)?**

To utilize the TRS system, simply dial 711. For additional information, consult the FCC website: <http://www.fcc.gov/cgb/dro/trs.html>

**Level 3 Communications Canada Co. Tax ID: GST/HST#: 84539 3941 RT**

**0001 QST#: 1214162918**

**Global Crossing Telecommunications- Canada, Ltd Tax ID: GST/HST#:**

**10109 3532 QST#: 1002929054**

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## NARCO FREEDOM NETWORK

## CHARGE SUMMARY

Recurring Charges	19,299.56
Non-Recurring Charges	0.00
Usage Charges	0.00
Taxes, Fees and Surcharges	1,347.87
<b>Total Current Charges USD*</b>	<b>20,647.43</b>

\*Total Current Charges USD excludes finance charges

## AGING

Current	45,957.12
0-30 Days	0.00
31-60 Days	22,120.66
61-90 Days	22,120.66
Over 90 Days	22,442.41
<b>Amount Due</b>	<b>112,640.85</b>

## OUTSTANDING BALANCE

Invoice Date	Invoice Number	Invoice Amount	Credits/Adjustments	Payments	Finance Charges	Total Amount Due USD
Nov 10, 2015	8816523	21,476.36	(0.38)	0.00	966.43	22,442.41
Dec 10, 2015	9062652	21,476.36	0.00	0.00	644.30	22,120.66
Jan 10, 2016	9490904	21,476.36	0.00	0.00	644.30	22,120.66
Feb 17, 2016	42270610	25,309.69	0.00	0.00	0.00	25,309.69
Mar 17, 2016	42857813	20,647.43	0.00	0.00	0.00	20,647.43
		<b>110,386.20</b>	<b>(0.38)</b>	<b>0.00</b>	<b>2,255.03</b>	<b>112,640.85</b>

## TAXES, FEES AND SURCHARGES

	Federal / International	State	County	City	Other	Total
<b>Fees and Surcharges</b>						
State and Local Surcharges	0.00	486.21	572.77	0.00	0.00	1,058.98
Franchise Cost Recovery	0.00	0.00	288.89	0.00	0.00	288.89
<b>Total Fees and Surcharges</b>	<b>0.00</b>	<b>486.21</b>	<b>861.66</b>	<b>0.00</b>	<b>0.00</b>	<b>1,347.87</b>
<b>Total Taxes, Fees and Surcharges</b>	<b>0.00</b>	<b>486.21</b>	<b>861.66</b>	<b>0.00</b>	<b>0.00</b>	<b>1,347.87</b>

## PRODUCT SUMMARY

Product		Amount	Taxes, Fees, Surcharges	Total
Converged Services	Recurring Charges	18,170.06	1,347.87	19,517.93
	<b>Total Converged Services</b>	<b>18,170.06</b>	<b>1,347.87</b>	<b>19,517.93</b>
Data Services	Recurring Charges	252.00	0.00	252.00
	<b>Total Data Services</b>	<b>252.00</b>	<b>0.00</b>	<b>252.00</b>
Internet Managed	Recurring Charges	877.50	0.00	877.50
	<b>Total Internet Managed</b>	<b>877.50</b>	<b>0.00</b>	<b>877.50</b>
<b>Total Current Charges</b>		<b>19,299.56</b>	<b>1,347.87</b>	<b>20,647.43</b>

## LOCATION SUMMARY

	Charge Type	Amount	Taxes, Fees, Surcharges	Total
<b>250 GRAND CONCOURSE, BRONX, NY</b>				
Converged Services	Recurring Charges	2,504.56	185.79	2,690.35
Data Services	Recurring Charges	31.50	0.00	31.50
Internet Managed	Recurring Charges	52.50	0.00	52.50
	<b>Total 250 GRAND CONCOURSE, BRONX, NY</b>	<b>2,588.56</b>	<b>185.79</b>	<b>2,774.35</b>
<b>324 E 149TH ST, BRONX, NY</b>				
Converged Services	Recurring Charges	1,653.03	122.62	1,775.65
Data Services	Recurring Charges	31.50	0.00	31.50
Internet Managed	Recurring Charges	52.50	0.00	52.50
	<b>Total 324 E 149TH ST, BRONX, NY</b>	<b>1,737.03</b>	<b>122.62</b>	<b>1,859.65</b>
<b>368 E 148TH ST, BRONX, NY</b>				
Converged Services	Recurring Charges	2,504.56	185.79	2,690.35
Data Services	Recurring Charges	31.50	0.00	31.50
Internet Managed	Recurring Charges	52.50	0.00	52.50
	<b>Total 368 E 148TH ST, BRONX, NY</b>	<b>2,588.56</b>	<b>185.79</b>	<b>2,774.35</b>
<b>477 WILLIS AVE, BRONX, NY</b>				
Converged Services	Recurring Charges	1,088.51	80.75	1,169.26
Data Services	Recurring Charges	31.50	0.00	31.50
Internet Managed	Recurring Charges	52.50	0.00	52.50
	<b>Total 477 WILLIS AVE, BRONX, NY</b>	<b>1,172.51</b>	<b>80.75</b>	<b>1,253.26</b>
<b>528 MORRIS AVE, BRONX, NY</b>				
Converged Services	Recurring Charges	1,653.03	122.62	1,775.65
Data Services	Recurring Charges	31.50	0.00	31.50
Internet Managed	Recurring Charges	52.50	0.00	52.50



## NARCO FREEDOM NETWORK

## LOCATION SUMMARY

	Charge Type	Amount	Taxes, Fees, Surcharges	Total
<b>561 COURT ST, BROOKLYN, NY</b>	<b>Total 528 MORRIS AVE, BRONX, NY</b>	<b>1,737.03</b>	<b>122.62</b>	<b>1,859.65</b>
Converged Services	Recurring Charges	2,504.56	185.79	2,690.35
Data Services	Recurring Charges	31.50	0.00	31.50
Internet Managed	Recurring Charges	52.50	0.00	52.50
	<b>Total 561 COURT ST, BROOKLYN, NY</b>	<b>2,588.56</b>	<b>185.79</b>	<b>2,774.35</b>
<b>3418 34TH ST, LONG ISLAND CITY, NY</b>	<b>Total 3418 34TH ST, LONG ISLAND CITY, NY</b>	<b>2,588.56</b>	<b>185.79</b>	<b>2,774.35</b>
Converged Services	Recurring Charges	2,504.56	185.79	2,690.35
Data Services	Recurring Charges	31.50	0.00	31.50
Internet Managed	Recurring Charges	52.50	0.00	52.50
	<b>Total 3418 34TH ST, LONG ISLAND CITY, NY</b>	<b>2,588.56</b>	<b>185.79</b>	<b>2,774.35</b>
<b>60 HUDSON ST, NEW YORK, NY</b>	<b>Total 60 HUDSON ST, NEW YORK, NY</b>	<b>4,298.75</b>	<b>278.72</b>	<b>4,577.47</b>
Converged Services	Recurring Charges	3,757.25	278.72	4,035.97
Data Services	Recurring Charges	31.50	0.00	31.50
Internet Managed	Recurring Charges	510.00	0.00	510.00
	<b>Total 60 HUDSON ST, NEW YORK, NY</b>	<b>4,298.75</b>	<b>278.72</b>	<b>4,577.47</b>
<b>Total Charges</b>		<b>19,299.56</b>	<b>1,347.87</b>	<b>20,647.43</b>

**NARCO FREEDOM NETWORK**
**SERVICE LEVEL ACTIVITY**

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
401412 27734831						
27734833	Converged Services Legacy Service Location ID: 274335 VPN Service	Loc A: 60 HUDSON ST, NEW YORK, NY MRC Mar 17, 2016 - Apr 16, 2016	1	3,757.25	278.72	4,035.97
27734835	Converged Services Legacy Service Location ID: 274335; 24/KFFN/110346/TWCS Port 1Gbps	Loc A: 60 HUDSON ST, NEW YORK, NY MRC Mar 17, 2016 - Apr 16, 2016	1	0.00	0.00	0.00
27735008	Converged Services Legacy Service Location ID: 269208 VPN Service	Loc A: 477 WILLIS AVE, BRONX, NY MRC Mar 17, 2016 - Apr 16, 2016	1	1,088.51	80.75	1,169.26
27735009	Converged Services Legacy Service Location ID: 269208; 82/KEFN/100551/TWCS Port 100Mbps	Loc A: 477 WILLIS AVE, BRONX, NY MRC Mar 17, 2016 - Apr 16, 2016	1	0.00	0.00	0.00
27735016	Converged Services Legacy Service Location ID: 269208; 82/VDXC/100552/TWCS Assured Connect Broadband 3M	Loc A: 477 WILLIS AVE, BRONX, NY MRC Mar 17, 2016 - Apr 16, 2016	1	0.00	0.00	0.00
27735057	Converged Services Legacy Service Location ID: 269212 VPN Service	Loc A: 368 E 148TH ST, BRONX, NY MRC Mar 17, 2016 - Apr 16, 2016	1	2,504.56	185.79	2,690.35
27735063	Converged Services Legacy Service Location ID: 269212; 24/KEFN/109548/TWCS Port 100Mbps	Loc A: 368 E 148TH ST, BRONX, NY MRC Mar 17, 2016 - Apr 16, 2016	1	0.00	0.00	0.00
27735289	Converged Services Legacy Service Location ID: 269215 VPN Service	Loc A: 324 E 149TH ST, BRONX, NY MRC Mar 17, 2016 - Apr 16, 2016	1	1,653.03	122.62	1,775.65
27735290	Converged Services Legacy Service Location ID: 269215; 24/KEFN/109549/TWCS	Loc A: 324 E 149TH ST, BRONX, NY				

**NARCO FREEDOM NETWORK**
**SERVICE LEVEL ACTIVITY**

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
	Port 100Mbps	MRC Mar 17, 2016 - Apr 16, 2016	1	0.00	0.00	0.00
<b>27735578</b> Legacy Service Location ID: 269216	<b>Converged Services</b>	Loc A: 528 MORRIS AVE, BRONX, NY			Loc Z: 528 MORRIS AVE, BRONX, NY	
VPN Service		MRC Mar 17, 2016 - Apr 16, 2016	1	1,653.03	122.62	1,775.65
<b>27735584</b> Legacy Service Location ID: 269216; 82/KEFN/100523/TWCS	<b>Converged Services</b>	Loc A: 528 MORRIS AVE, BRONX, NY				
Port 100Mbps		MRC Mar 17, 2016 - Apr 16, 2016	1	0.00	0.00	0.00
<b>27735960</b> Legacy Service Location ID: 269217	<b>Converged Services</b>	Loc A: 3418 34TH ST, LONG ISLAND CITY, NY			Loc Z: 3418 34TH ST, LONG ISLAND CITY, NY	
VPN Service		MRC Mar 17, 2016 - Apr 16, 2016	1	2,504.56	185.79	2,690.35
<b>27735963</b> Legacy Service Location ID: 269217; 24/KEFN/109550/TWCS	<b>Converged Services</b>	Loc A: 3418 34TH ST, LONG ISLAND CITY, NY				
Port 100Mbps		MRC Mar 17, 2016 - Apr 16, 2016	1	0.00	0.00	0.00
<b>27736103</b> Legacy Service Location ID: 269218	<b>Converged Services</b>	Loc A: 561 COURT ST, BROOKLYN, NY			Loc Z: 561 COURT ST, BROOKLYN, NY	
VPN Service		MRC Mar 17, 2016 - Apr 16, 2016	1	2,504.56	185.79	2,690.35
<b>27736132</b> Legacy Service Location ID: 269218; 24/KEFN/109551/TWCS	<b>Converged Services</b>	Loc A: 561 COURT ST, BROOKLYN, NY				
Port 100Mbps		MRC Mar 17, 2016 - Apr 16, 2016	1	0.00	0.00	0.00
<b>27736276</b> Legacy Service Location ID: 269219	<b>Converged Services</b>	Loc A: 250 GRAND CONCOURSE, BRONX, NY			Loc Z: 250 GRAND CONCOURSE, BRONX, NY	
VPN Service		MRC Mar 17, 2016 - Apr 16, 2016	1	2,504.56	185.79	2,690.35
<b>27736277</b> Legacy Service Location ID: 269219; 24/KEFN/109552/TWCS	<b>Converged Services</b>	Loc A: 250 GRAND CONCOURSE, BRONX, NY				
Port 100Mbps		MRC Mar 17, 2016 - Apr 16, 2016	1	0.00	0.00	0.00
<b>27734831</b>				<b>Total 27734831</b>	<b>18,170.06</b>	<b>1,347.87</b>
						<b>19,517.93</b>

**NARCO FREEDOM NETWORK**
**SERVICE LEVEL ACTIVITY**

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
27734841	Converged Services Legacy Service Location ID: 274335 VPN Premium Intrastate 1Gbps	Loc A: 60 HUDSON ST, NEW YORK, NY MRC Mar 17, 2016 - Apr 16, 2016	1	0.00	0.00	0.00
27734849	Data Services Legacy Service Location ID: 274335 Enhanced Management	Loc A: 60 HUDSON ST, NEW YORK, NY MRC Mar 17, 2016 - Apr 16, 2016	1	31.50	0.00	31.50
27734850	Internet Managed Legacy Service Location ID: 274335 Managed CPE 150-1G Cisco	Loc A: 60 HUDSON ST, NEW YORK, NY MRC Mar 17, 2016 - Apr 16, 2016	1	510.00	0.00	510.00
<b>Total 27734833</b>				<b>541.50</b>	<b>0.00</b>	<b>541.50</b>
27735008						
27735011	Converged Services Legacy Service Location ID: 269208 VPN Premium Intrastate 100Mbps	Loc A: 477 WILLIS AVE, BRONX, NY MRC Mar 17, 2016 - Apr 16, 2016	1	0.00	0.00	0.00
27735014	Data Services Legacy Service Location ID: 269208 Enhanced Management	Loc A: 477 WILLIS AVE, BRONX, NY MRC Mar 17, 2016 - Apr 16, 2016	1	31.50	0.00	31.50
27735015	Internet Managed Legacy Service Location ID: 269208 Managed CPE 15-100M Adtran	Loc A: 477 WILLIS AVE, BRONX, NY MRC Mar 17, 2016 - Apr 16, 2016	1	52.50	0.00	52.50
<b>Total 27735008</b>				<b>84.00</b>	<b>0.00</b>	<b>84.00</b>
27735057						
27735068	Converged Services Legacy Service Location ID: 269212 VPN Premium Intrastate 100Mbps	Loc A: 368 E 148TH ST, BRONX, NY MRC Mar 17, 2016 - Apr 16, 2016	1	0.00	0.00	0.00
27735073	Data Services Legacy Service Location ID: 269212 Enhanced Management	Loc A: 368 E 148TH ST, BRONX, NY MRC Mar 17, 2016 - Apr 16, 2016	1	31.50	0.00	31.50



Billing Account Number

401412

Invoice Number

42857813

Invoice Date

Mar 17, 2016

**NARCO FREEDOM NETWORK****SERVICE LEVEL ACTIVITY**

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
27735074	Internet Managed	Loc A: 368 E 148TH ST, BRONX, NY				
Legacy Service Location ID: 269212						
Managed CPE 15-100M Adtran		MRC Mar 17, 2016 - Apr 16, 2016	1	52.50	0.00	52.50
				<b>Total 27735074</b>	<b>84.00</b>	<b>0.00</b>
27735289						
27735308	Converged Services	Loc A: 324 E 149TH ST, BRONX, NY			Loc Z: 324 E 149TH ST, BRONX, NY	
Legacy Service Location ID: 269215						
VPN Premium Intrastate 10Mbps		MRC Mar 17, 2016 - Apr 16, 2016	1	0.00	0.00	0.00
				<b>Total 27735308</b>	<b>84.00</b>	<b>0.00</b>
27735317	Data Services	Loc A: 324 E 149TH ST, BRONX, NY				
Legacy Service Location ID: 269215						
Enhanced Management		MRC Mar 17, 2016 - Apr 16, 2016	1	31.50	0.00	31.50
				<b>Total 27735317</b>	<b>84.00</b>	<b>0.00</b>
27735318	Internet Managed	Loc A: 324 E 149TH ST, BRONX, NY				
Legacy Service Location ID: 269215						
Managed CPE 2-10M Adtran		MRC Mar 17, 2016 - Apr 16, 2016	1	52.50	0.00	52.50
				<b>Total 27735318</b>	<b>84.00</b>	<b>0.00</b>
27735578						
27735598	Converged Services	Loc A: 528 MORRIS AVE, BRONX, NY			Loc Z: 528 MORRIS AVE, BRONX, NY	
Legacy Service Location ID: 269216						
VPN Premium Intrastate 10Mbps		MRC Mar 17, 2016 - Apr 16, 2016	1	0.00	0.00	0.00
				<b>Total 27735598</b>	<b>84.00</b>	<b>0.00</b>
27735601	Data Services	Loc A: 528 MORRIS AVE, BRONX, NY				
Legacy Service Location ID: 269216						
Enhanced Management		MRC Mar 17, 2016 - Apr 16, 2016	1	31.50	0.00	31.50
				<b>Total 27735601</b>	<b>84.00</b>	<b>0.00</b>
27735602	Internet Managed	Loc A: 528 MORRIS AVE, BRONX, NY				
Legacy Service Location ID: 269216						
Managed CPE 2-10M Adtran		MRC Mar 17, 2016 - Apr 16, 2016	1	52.50	0.00	52.50
				<b>Total 27735602</b>	<b>84.00</b>	<b>0.00</b>
27735960						

**NARCO FREEDOM NETWORK**
**SERVICE LEVEL ACTIVITY**

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
27735988	<b>Converged Services</b> Legacy Service Location ID: 269217 VPN Premium Intrastate 100Mbps	Loc A: 3418 34TH ST, LONG ISLAND CITY, NY MRC Mar 17, 2016 - Apr 16, 2016	1	0.00	0.00	0.00
27736014	<b>Data Services</b> Legacy Service Location ID: 269217 Enhanced Management	Loc A: 3418 34TH ST, LONG ISLAND CITY, NY MRC Mar 17, 2016 - Apr 16, 2016	1	31.50	0.00	31.50
27736015	<b>Internet Managed</b> Legacy Service Location ID: 269217 Managed CPE 15-100M Adtran	Loc A: 3418 34TH ST, LONG ISLAND CITY, NY MRC Mar 17, 2016 - Apr 16, 2016	1	52.50	0.00	52.50
<b>Total 27735960</b>				<b>84.00</b>	<b>0.00</b>	<b>84.00</b>
27736103						
27736135	<b>Converged Services</b> Legacy Service Location ID: 269218 VPN Premium Intrastate 100Mbps	Loc A: 561 COURT ST, BROOKLYN, NY MRC Mar 17, 2016 - Apr 16, 2016	1	0.00	0.00	0.00
27736143	<b>Data Services</b> Legacy Service Location ID: 269218 Enhanced Management	Loc A: 561 COURT ST, BROOKLYN, NY MRC Mar 17, 2016 - Apr 16, 2016	1	31.50	0.00	31.50
27736144	<b>Internet Managed</b> Legacy Service Location ID: 269218 Managed CPE 15-100M Adtran	Loc A: 561 COURT ST, BROOKLYN, NY MRC Mar 17, 2016 - Apr 16, 2016	1	52.50	0.00	52.50
<b>Total 27736103</b>				<b>84.00</b>	<b>0.00</b>	<b>84.00</b>
27736276						
27736281	<b>Converged Services</b> Legacy Service Location ID: 269219 VPN Premium Intrastate 100Mbps	Loc A: 250 GRAND CONCOURSE, BRONX, NY MRC Mar 17, 2016 - Apr 16, 2016	1	0.00	0.00	0.00
27736285	<b>Data Services</b> Legacy Service Location ID: 269219 Enhanced Management	Loc A: 250 GRAND CONCOURSE, BRONX, NY MRC Mar 17, 2016 - Apr 16, 2016	1	31.50	0.00	31.50

**NARCO FREEDOM NETWORK**
**SERVICE LEVEL ACTIVITY**

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
27736286	Internet Managed Legacy Service Location ID: 269219 Managed CPE 15-100M Adtran	Loc A: 250 GRAND CONCOURSE, BRONX, NY MRC Mar 17, 2016 - Apr 16, 2016	1	52.50	0.00	52.50
			<b>Total 27736276</b>	<b>84.00</b>	<b>0.00</b>	<b>84.00</b>
<b>Total 401412</b>	<b>NARCO FREEDOM NETWORK</b>			<b>19,299.56</b>	<b>1,347.87</b>	<b>20,647.43</b>